

## **Host Pro VPN Terms of Service**

**Last Updated: February 27, 2026**

### **IMPORTANT: PLEASE READ THESE TERMS OF SERVICE CAREFULLY BEFORE ACCESSING OR USING OUR SERVICES.**

These Terms of Service (the “**Terms**”) form a binding legal agreement between you (“**you**,” “**your**,” or “**User**”) and **New Age Digital LTD** (referred to as “**we**,” “**us**,” “**our**,” or the “**Company**”), a company located at Unit 1100 - 1200 WEST 73RD AVENUE, VANCOUVER BC V6P 6G5, CANADA, operating its Host Pro VPN brand and services. By accessing our website (the “**Site**”), registering an account, or using any of our virtual private network (“**VPN**”) services, software, applications, or related offerings (collectively, the “**Services**”), you agree to be bound by these Terms. If you do not agree to all of these Terms, do not use the Site or Services.

We may update these Terms from time to time. We will post the updated version on the Site with a new “Last Updated” date. Your continued use of the Services after changes constitutes your acceptance of the revised Terms. We encourage you to review the Terms periodically. Material changes may also be notified via email or on the Site.

### **1. Description of the Services**

We provide VPN services that route your internet traffic through our servers to enhance privacy, security, and access. Actual speeds, coverage, locations, and quality may vary and are not guaranteed. The Services may experience interruptions for maintenance, updates, or factors beyond our control (e.g., network issues, third-party failures). We do not guarantee uninterrupted, error-free, or completely secure service. The Services are not intended for use in countries where they are illegal, and we do not offer them to residents of sanctioned countries.

### **2. Eligibility and Account Registration**

You must be at least the age of majority in your jurisdiction (18 or 19 years old depending on your location) and capable of forming a binding contract. By registering, you represent that all information you provide is accurate, complete, and current. You are responsible for maintaining the

confidentiality of your account credentials and for all activity under your account. Accounts are for personal, non-commercial use by a single individual only. Sharing accounts, multiple simultaneous users, or commercial resale is strictly prohibited. We allow up to 10 simultaneous device connections per account at this time (as specified on our pricing page), but all must be used by the account holder only.

### **3. Subscriptions, Billing, and Payments**

Our Services are offered in fixed-term plans with **no automatic renewal or recurring billing**:

- **One-Month Plan**: Billed once upfront for 30 days of access. Expires automatically after the term ends; no further charges unless you manually purchase a new plan.
- **One-Year Plan**: Billed once upfront for 365 days of access. Expires automatically after the term ends; no further charges unless you manually purchase a new plan.
- **Two-Year Plan**: Billed once upfront for 730 days of access. Expires automatically after the term ends; no further charges unless you manually purchase a new plan.

All prices are in U.S. dollars (or the currency displayed at checkout) and exclude applicable taxes, which will be added at checkout. You must provide valid payment information (e.g., credit card, or other accepted methods). Payment is processed at the time of purchase. Fees are non-refundable except as expressly stated in our Refund Policy below. We may change prices with advance notice posted on the Site; changes do not affect active terms but apply to future purchases. All transactions are final upon processing, and you authorize us (or our payment processor) to charge the selected method.

### **4. Refunds and Cancellations**

We offer a **30-day money-back guarantee** on your initial purchase of any plan if you are not satisfied. To request a refund, contact our support team within 30 calendar days of purchase via the method provided on the Site. Refunds will be issued to the original payment

method (processed within 7–10 business days, subject to payment provider rules). The guarantee applies only to first-time purchases and does not apply to renewals or purchases made through third-party app stores (e.g., Apple App Store, which follow their own policies).

After 30 days (or for any renewal purchases), no refunds are available for partial terms or unused portions of a plan. Since plans do not auto-renew, there is no ongoing subscription to cancel—access simply expires at the end of the paid term. You may purchase a new plan at any time.

## **5. Acceptable Use and Prohibited Conduct**

You agree to use the Services only for lawful purposes and in compliance with all applicable laws. You may not use the Services to:

- Engage in illegal activities, fraud, spam, hacking, or any criminal offense.
- Transmit harmful content (e.g., viruses, malware, abusive, defamatory, obscene, or infringing material).
- Violate intellectual property rights or interfere with others' use of the Services.
- Attempt to circumvent security, overload servers, or engage in unauthorized access.
- Resell, sublicense, or commercially exploit the Services.
- Use in any way that violates export controls or applicable sanctions.

We enforce a strict zero-tolerance policy for spam or abuse. Violation may result in immediate suspension or termination without refund.

## **6. Intellectual Property**

The Services, Site, software, and all content are owned by us or our licensors and protected by copyright, trademark, and other laws. We grant you a limited, personal, non-exclusive, non-transferable license to use the Services solely for your personal use during your active term.

You may not copy, modify, reverse-engineer, distribute, or commercially exploit any part of the Services. All rights not expressly granted are reserved.

## **7. Privacy**

Your privacy is important to us. Please review our separate **Privacy Policy** located at [hostprovpn.com](http://hostprovpn.com), which is incorporated into these Terms. It explains how we collect, use, and protect your information. We do not sell your personal data.

## **8. Termination and Suspension**

We may suspend or terminate your account immediately, without notice or refund, if you violate these Terms, engage in prohibited conduct, or if required by law. You may stop using the Services at any time. Upon expiration or termination, access ends, and any unused portion is non-refundable (except as provided in the 30-day guarantee).

## **9. Disclaimers and Warranties**

THE SERVICES ARE PROVIDED “AS IS” AND “AS AVAILABLE” WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, OR UNINTERRUPTED/ERROR-FREE OPERATION. WE DO NOT WARRANT THAT THE SERVICES WILL MEET YOUR REQUIREMENTS, PREVENT ALL THREATS, OR GUARANTEE SPECIFIC SPEEDS OR LOCATIONS. SOME JURISDICTIONS DO NOT ALLOW EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE MAY NOT APPLY TO YOU.

## **10. Limitation of Liability**

TO THE MAXIMUM EXTENT PERMITTED BY LAW, WE AND OUR AFFILIATES, OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES (INCLUDING LOST PROFITS, DATA LOSS, OR BUSINESS INTERRUPTION) ARISING FROM YOUR USE OF THE SERVICES, EVEN IF ADVISED OF THE POSSIBILITY. OUR TOTAL LIABILITY TO YOU WILL NOT EXCEED

THE AMOUNT YOU PAID US IN THE 12 MONTHS PRECEDING THE CLAIM OR \$100, WHICHEVER IS GREATER. SOME JURISDICTIONS DO NOT ALLOW THESE LIMITATIONS, SO THEY MAY NOT APPLY TO YOU.

## **11. Indemnification**

You agree to indemnify, defend, and hold us harmless from any claims, losses, damages, liabilities, and expenses (including reasonable attorneys' fees) arising from your use of the Services, violation of these Terms, or infringement of any rights.

## **12. Governing Law and Dispute Resolution**

These Terms are governed by the laws of the Province of British Columbia and the federal laws of Canada applicable therein, without regard to conflict-of-laws principles. Any disputes will be resolved exclusively in the courts located in Vancouver, British Columbia. You consent to the personal jurisdiction of these courts and waive any objections to venue.

## **13. Miscellaneous**

These Terms constitute the entire agreement between you and us. If any provision is invalid, the remainder remains enforceable. We may assign these Terms; you may not. No waiver of any breach constitutes a waiver of any other breach.

## **Contact Information**

If you have questions about these Terms, contact us at:

### **New Age Digital LTD**

Unit 1100 - 1200 WEST 73RD AVENUE

VANCOUVER BC V6P 6G5

CANADA

Email: [vpn@hostprovpn.com](mailto:vpn@hostprovpn.com)

Website: [www.hostprovpn.com](http://www.hostprovpn.com)

**Thank you for choosing Host Pro VPN!**